



All our clients need to do is call our freephone number **0333 456 0203**, or contact one of our nearest offices to start their Open Door journey.

Open Door
Black Country Housing Group
134 High Street
Blackheath
West Midlands B65 0EE

Open Door
Castle Vale Community Housing Association
The Sanctuary
Tangmere Drive
Castle Vale
Birmingham B35 7PX

Open Door
Family Housing Association
Bordesley House
44-46 Coventry Road
Birmingham B10 0RX

Open Door
Mercian Housing Association
Gee Business Centre
Holborn Hill
Aston
Birmingham B5 7JR

Open Door
Midland Heart Housing
396 Foleshill Road
Coventry CV6 5AN

www.opendoorjourney.com



**your key to
training and work**





WHO WE ARE

We are five Registered Social Landlords who provide affordable housing and are directly accountable to residents.

We have joined together to bring about improvements to tackling community disadvantage, raising aspirations, addressing barriers to progression, and enabling individuals to reach their full potential.

Open Door is committed to ensure a “no wrong” access to advice on skills and careers, and to become an an effective Advancement Network prototype covering the Black Country, Birmingham and Coventry areas.

OUR AIM

Utilising a strong relationship with our clients, we aim to mentor them through whichever individual programme we deem to be necessary to help in their progress. This approach is about assessing individual needs, and signposting people to other service providers and agencies that can help them to achieve their goals.

WHY OPEN DOOR?

Training, qualifications and employment have a positive effect on people’s lives - and those of their families – but are still not accessible to many people.

Open Door is a one-stop-shop offering information, advice and support to both those in work and out of work. We ensure individuals can quickly access a range of advisory services to find the help they need to get back into training or work in the West Midlands.

For the first time, Open Door brings together the range of services which can help solve these issues, giving people the support they need to succeed.

TAILORED SUPPORT

Our Employment and Development Officers work out an individual plan for clients, based on personal needs and ambitions.

We then direct people to those services that really can help, like confidence building, work-based training, further education and employment advice services.

Open Door continues to mentor people through the programme, building positive relationships, and helping them stay on track to ensure they overcome all obstacles.

With our help, people can:

- ☞ Increase their chances of finding a job
- ☞ Improve basic skills such as reading, writing and numeracy
- ☞ Advance their career and earn more money

WORKING TOGETHER

Our providers offer high levels of support, with people able to access a full range of combined services, no matter which housing association they use as an initial point of contact.

Working closely with local organisations, we signpost people to the help they need, including the Citizens Advice Bureau, Primary Care Trusts, Sandwell LINK, Connexions, local colleges, training organisations, Sure Start Children’s Centres, Victim Support and MIND among others.

We are always looking to establish new links with other relevant service providers, so please contact **Jasone Andonegui-Richards at Black Country Housing Group on 0121 561 1969.**

“ Services must work in new ways to ensure people seeking advice are seen as individuals, that all their particular needs are fully understood, and that the advice provided draws together everything needed to succeed. ”

Learning and Skills Council

